

G4 POTS LINE VOICE CLASS FEATURES

FEATURE & DESCRIPTION	MONTHLY
<p>10-10 Restriction (SCREEN1010)</p> <p>This feature restricts accessing to another long distance carrier by dialing 10-10-xxx. Caller is forced to use the pre-assigned long distance carrier. Free for customers who uses G4 for their long distance service.</p>	\$2.50
<p>900 Restriction (900RST)</p> <p>900RST restricts access to 900 area code and 976-Office Code toll calls. It is activated or de-activated by G4. Note: This feature applies to outgoing calls.</p>	\$0.00
<p>Anonymous Call Rejection (ACR)</p> <p>ACR enables the subscriber to automatically block calls from parties whose DNs are marked "Private." When subscribed and activated, it routes incoming calls to an announcement if the calling party number is marked "Private."</p> <p>Vertical Service Codes: - Activation code: *77 - De-activation code: *87</p> <p>Notes: For individual CENTREX members this feature can only be assigned if the member has a valid DN. ACR is applied before call forwarding, call waiting, and TEEN services.</p>	\$2.00
<p>Automatic Callback (AC)</p> <p>AC enables the subscriber to automatically call back the last number dialed. If the called party is busy, the system will continue to try to make the connection until both parties are idle. This feature is typically invoked after the initial dialing attempt leads to a busy signal. This feature is also known as "*66" and "repeat call."</p> <p>Vertical Service Codes: - Activation code: *66 (to re-dial the last number) - De-activation code: *86 (terminate all current AC requests)</p> <p>Notes: This feature applies to outgoing calls. For CENTREX members this feature can only be assigned if the member has a valid DN. If AC is performed to a number with ACR, that call will be rejected by ACR if the called number is marked "private."</p>	\$4.00
<p>Automatic Recall (AR)</p> <p>AR enables the subscriber to automatically call the last incoming number. If the called party is busy, the system will continue to try to make the connection until both parties are idle. This feature is typically invoked after missing an incoming call or to resume the call to the last incoming party.</p> <p>Vertical Service Codes: - Activation code: *69 followed by a 1 after the confirmation request - De-activation code: *89 (terminate all current AR requests)</p> <p>Notes: This feature applies to incoming calls. For CENTREX members this feature can only be assigned if the member has a valid DN. If AR is performed to a number with ACR, that call will be rejected by ACR if the called number is marked "private." Select the AR Activation Level. Valid values are: Level 1 – This is the default value and indicates that the feature is activated as soon as the subscriber dials *69. Level 2 – Selecting this value indicates that when the subscriber dials *69, the system plays an announcement containing the telephone to be called and asks the subscriber if they want to continue.</p>	\$4.00
<p>Call Forwarding Busy (CFBL)</p> <p>CFBL enables the subscriber to forward incoming calls to another line when the subscriber's line is busy, up to a limit of five forwarding channels.</p> <p>Vertical Service Codes: - Activation code: *68 (the subscriber is prompted for the forward-to DN) - De-activation code: *88</p> <p>Notes: For CENTREX members this feature can only be assigned if the member has a valid DN. The subscriber must specify the DN of the remote station in the activation procedure before the calls are redirected. CFBL cannot be activated to forward calls to N11, 0+, and international numbers.</p>	\$2.50
<p>Call Forwarding Don't Answer (CFDA)</p> <p>CFDA is a sub-feature of Call Forwarding. This feature enables the subscriber to redirect incoming calls to another line if the subscriber's line is not answered after a predetermined number of rings. The ring count is set when the feature is assigned to a subscriber.</p> <p>Vertical Service Codes: - Activation code: *92 (the subscriber will be prompted for the forward to DN) - De-activation code: *93</p> <p>Notes: For CENTREX members this feature can only be assigned if the member has a valid DN. The subscriber must specify the DN of the remote station in the activation procedure before the calls are redirected. CFDA cannot be activated to forward calls to N11, 0+, and international numbers.</p>	\$2.50

<p>Call Forwarding Variable (CFV)</p> <p>CFV is a sub-feature of Call Forwarding. This feature enables the subscriber to redirect incoming calls to another line regardless of the status (busy or idle) of the subscriber's line. When the call forwarding variable feature is activated, the subscriber's line, if idle, receives a ring reminder when a call has been forwarded. The subscriber cannot answer calls at the base station while CFV is active, but can originate calls.</p> <p>Vertical Service Codes:</p> <ul style="list-style-type: none"> - Activation code: *72 (the subscriber will be prompted for the forward to DN) - De-activation code: *73 (the subscriber must de-activate CFV to be able to answer calls again.) <p>Notes: For individual CENTREX members this feature can only be assigned if the member has a valid DN. The subscriber must specify the DN of the remote station in the activation procedure. CFV cannot be activated to forward calls to N11, 0+, and international numbers.</p>	\$3.50
<p>Call Transfer (CT)</p> <p>CT is similar to TWC except when the originating subscriber disconnects, the call gets transferred between the two remaining parties. The feature can also enable a quick conference by enabling the subscriber to dial an add-on party and hook-flash before the party answers. By performing a hook-flash the subscriber can:</p> <ul style="list-style-type: none"> • Add a new party to a call and transfer the current call to another subscriber, by disconnecting before or after the add-on party answers. • Add a new party to a call and execute a hook-flash to make a three-way conference. 	\$6.50
<p>Call Waiting Operation (CW)</p> <p>CW is a feature that enables the subscriber to know there is an incoming call while they are on the line. The subscriber receives an audible tone (that only the subscriber can hear) and the calling party receives audible ringing. The subscriber may answer the new call by one of two methods:</p> <ol style="list-style-type: none"> 1 The subscriber can hook-flash, placing the original call on hold and answer the new call. 2 The subscriber can hang up. The telephone will ring and the subscriber can pick it up. <p>Vertical Service Code</p> <ul style="list-style-type: none"> - Activation code: none (this feature is always active when subscribed). - De-activation code: *70 (entered before placing the call. Call Waiting is automatically restored when the call is completed). <p>Notes: For CENTREX members this feature can only be assigned if the member has a valid DN. Call Waiting is active when assigned to the subscriber. Call Waiting has precedence when both CW and Call Forwarding Busy Line (CFBL) are assigned.</p>	\$6.50
<p>Caller Identification with Name (CID)</p> <p>CID forwards the calling party's DN, name, date, and time to the subscriber line during the ringing cycle, if the calling party has not blocked the delivery of their calling identify.</p> <p>Notes: This feature applies to incoming calls. CID is activated when subscribed and de-activated when unsubscribed. CID cannot be subscribed if the subscriber has Calling Number Delivery (CND).</p>	\$5.50
<p>Caller ID on Call Waiting (CIDCW) <i>requires caller-id feature</i></p> <p>This is a Caller ID (CID) service that enables the subscriber, while on a call, to receive calling party CID or Calling Number Delivery (CND) information. CND or CID must also be assigned for this feature to work.</p> <p>Note: For CENTREX members this feature can only be assigned if the member has a valid DN.</p>	\$3.00
<p>Call Waiting + Caller ID Name (CW+CID+CIDCW)</p> <p>This is a bundle feature for Call Waiting, Caller ID with Name and Caller ID on Call Waiting.</p>	\$10.00
<p>Calling Number Delivery (CND)</p> <p>CND enables the subscribers to receive a calling party's DN during the ringing cycle, if the calling party has not blocked the delivery of the calling party number. This is also called Caller-ID without name.</p> <p>Notes: This feature cannot be subscribed if the subscriber has CID.</p>	\$2.50
<p>Calling Identity Delivery/Suppression (CIDS)</p> <p>CIDS controls the delivery of caller ID on a per-call basis. This feature is activated to make an anonymous call and is de-activated to show the calling ID again.</p> <p>Vertical Service Codes:</p> <ul style="list-style-type: none"> - Activation code: *67 (when provided with the recall dial tone, the subscriber enters the number to call. The subscriber's name and number will not be delivered to the called party). Those subscribers that have calling identity delivery restricted (Calling Party Number Presentation field set to Restricted) can override the feature on a per-call basis. - De-activation code: *82 (when provided with the recall dial tone, the subscriber enters the number to call. The subscriber's name and number will be displayed to the called party, providing the called party has subscribed to Caller Identity Delivery (CID)). <p>Notes: This feature applies to outgoing calls.</p>	\$0.00

<p>Hot Line Feature (HL)</p> <p>HL automatically places a call to a specified DN as soon as the subscriber's telephone goes off-hook. If this feature is selected, enter the number to call in the Hot Line DN field on the Subscriber Care window. Valid DNs are: 7- or 10-digit number, 0 or 1 plus 7- or 10-digit number, 01 or 011 plus 7- or 10-digit number, or N11 (service code such as 911).</p> <p>Notes: This feature applies to originating calls. This feature should not be assigned if the subscriber also has Warm Line (WL). The number entered into the Hot Line DN field must be a valid DN.</p>	\$4.00
<p>Night Service (NS)</p> <p>This feature is a scheduled version of the Call Forwarding Variable (CFV) feature. Night Service enables the subscriber to redirect incoming calls to another line if the current time falls within the schedule of this feature. The NS feature can only be activated when the forward-to number is specified. The feature can be assigned to primary DN and secondary DNs. Night Service is primarily used by business customers to forward incoming calls to a voice mail or answering service automatically at predefined times. Night Service times can be scheduled on a daily or weekly basis.</p>	\$8.00
<p>Remote Access to Call Forwarding (RACF) <i>requires call forwarding</i></p> <p>RACF enables a subscriber to activate or de-activate their call forwarding feature from a remote line. The subscriber dials the number provisioned by G4 for this service and is prompted for their 10-digit home telephone DN followed by another prompt for their five-digit Personal Identification Number (PIN). After the PIN is accepted, the system prompts for the subscriber's choice: 1) Activation, 2) De-activation, or 3) change the PIN.</p> <p>Notes: For CENTREX members this feature can only be assigned if the member has a valid DN. While a subscriber is using the RACF feature, the line is considered busy.</p>	\$3.00
<p>Simultaneous Ringing (SR)</p> <p>SR enables an incoming call to the subscriber's DN also to ring and be answered from one or two other DNs. The first DN to answer the call will be connected to the calling party and the other DNs will be released.</p> <p>Notes: This feature applies to incoming calls. For CENTREX members this feature can only be assigned if the member has a valid DN. The subscriber's DN must be a G4 System subscriber. If one of the additional DNs are busy during an incoming call, that DN will not be offered the call.</p>	\$10.00
<p>Speed Dialing 8 (SPD8)</p> <p>This feature provides the subscriber with eight speed dialing numbers. Speed dial list access code: *74. The subscriber enters (or changes) a number by dialing the activation code, waiting for the prompt, and dialing the speed code (2 – 9), the number to be dialed followed by #. To use speed dial, the subscriber dials the code (2 – 9) followed by #.</p> <p>Notes: If this feature is assigned to the CENTREX, the speed dialing list is shared among all the terminals, however, if the terminal has its own SPD8 list, the terminal's list takes higher priority. This feature applies to originating calls. The use of # is optional. After a short delay (about 10 seconds), the numbers entered will be processed. Speed Dial 8 can be used with SPD30.</p>	\$5.50
<p>Speed Dialing 30 (SPD30)</p> <p>This feature provides the subscriber with 30 speed dialing numbers. Speed dial list access code: *75. The subscriber enters (or changes) a number by dialing the activation code, waiting for the prompt, and dialing the speed code (20 – 49), the number to be dialed followed by #. To use speed dial, the subscriber dials the code (20 – 49) followed by #.</p>	\$8.00
<p>RingMate / Teen Service Operation (TEEN1 or TEEN2)</p> <p>RINGMATE/TEEN is an incoming call management feature that enables the subscriber to have more than one telephone number assigned to a single line. Each telephone number has its own distinctive ring. If subscribed, the subscriber can have up to three DNs (one primary and two secondary), each with a distinctive ring. When the primary DN is dialed, the subscriber phone will ring in the normal manner with standard ringing code (two seconds on, four seconds off). If one of the secondary DNs is dialed, the subscriber's phone will ring with another ringing code (for example, one second on, one second off; one second on, three seconds off).</p> <p>Notes: This feature applies to terminating calls. For CENTREX members this feature can only be assigned if the member has a valid DN. If the subscriber wants Teen Service to provide additional numbers and distinctive ringing for use with a FAX machine or modem (data line), the subscriber would have to purchase an additional device such as a Ring Decipher.</p>	1 DN \$5.00 2 DNs \$8.00
<p>Telemarketing Do Not Disturb (TNOTDISTURB)</p> <p>Telemarketing Do Not Disturb (TELEMARKETINGDONOTDISTURB) allows subscribers to inform callers that they do not want to receive telemarketing calls. When Telemarketing Do Not Disturb service is active on a subscriber line, calls terminating to the line receive an announcement stating that the line does not accept calls from Telemarketers and the caller must press 1 to be connected. If the caller presses 1, the call is completed to the line normally. If the caller enters any other digit, the caller receives a busy tone.</p>	\$4.00

<p>Three Way Call (TWC)</p> <p>This feature enables the subscriber (while connected to another party) to add a third party to the call without operator assistance. To add a third party to the call, the subscriber puts one party on hold (hook-flash), dials the third party, and after connecting to the third party, hook-flashes again to connect all parties. The added party may be dropped from the connection by an additional hook-flash.</p> <p>Notes: TWC is activated when subscribed and de-activated when unsubscribed. TWC cannot be subscribed if the subscriber has Call Transfer (CT).</p>	\$6.50
<p>Toll Restriction (TOLLRSTR)</p> <p>TOLLRSTR prevents the subscriber's line from being used to place toll calls (InterLATA or IntraLATA). 800-type calls may also be restricted.</p> <p>Valid values are:</p> <ul style="list-style-type: none"> • TollPlus800Restriction – 800-type numbers are included with the restriction. This is the default value. • TollWithout800Restriction – 800-type numbers are not included with the restriction. <p>Notes: This feature applies to originating calls.</p>	\$4.00
<p>Warm Line Feature (WL)</p> <p>WL automatically places a call to a specified DN after the subscriber remains off-hook (and no numbers entered) for a defined interval. Subscriber can request the interval (between 2 and 30 seconds) that the subscriber remains off-hook (without dialing). Valid DNs are: 7- or 10-digit numbers, 0 or 1 plus 7- or 10-digit numbers, 01 or 011 plus 7- or 10-digit numbers, or N11 (service code such as 911).</p> <p>Notes: This feature applies to originating calls. This feature can not be assigned if the subscriber also has Hot Line (HL). The number entered into the Warn Line DN field must be a valid DN.</p>	\$4.00

**All features have a one time setup fee of \$10 per feature selected.
All features are for per phone number (not per line).**

SCA, SCF, SCR, and SDRCW Features

The following four features (SCA, SCF, SCR, and SDRCW) require the subscriber to manage their private lists. This is called Screening List Editing (SLE) and involves adding or deleting numbers from their list and reviewing (playing back) the list. Each feature has a list that can contain up to 32 entries.

SLE Keypad Option

When the subscriber enters the access code, they are presented with a menu that enables them to:

- Turn the feature on or off (activate or de-activate the feature)
- Add a DN to the list
- Delete a DN from the list
- Play back the current list
- Delete all entries in the list
- Delete all anonymous entries from the list

The subscriber can also use the de-activation code to disable the feature without going through the menus. When the menu is initially accessed, the system will play an announcement that indicates the feature is on or off. The subscriber is next presented with the following choices:

- “3” to turn the feature on or off (toggle function).
- “1” to play back the current list of DNs. Private DNs will not be listed.
- “#” to add a DN to the list. The subscriber enters the 10-digit DN or “01#,” which indicates the last incoming call DN should be used.

Notes:

- The subscriber must use a DTMF telephone to edit the lists.
- If an entered DN is already in the list as Private (anonymous), it will be changed to “Public.”
- If “01#” is used and the incoming call is marked private, it retains that attribute.
- Use “*” to delete a DN from the list. The subscriber enters the 7- or 10-digit DN or “01#,” which indicates the last incoming call DN should be used. The subscriber may also dial:
 - “0” to repeat the instructions (prompts)
 - “01” to add the last number received to the list
 - “08” to delete all DNs from the list
 - “09” to delete all DNs marked anonymous (Private) from the list

<p>Selective Call Acceptance (SCA)</p> <p>Selective Call Acceptance enables the subscriber to receive calls only from those DNs in the list.</p> <p>Vertical Service Codes:</p> <ul style="list-style-type: none"> - Activation code: *64 - De-activation code: *84 or through the menu <p>Notes: Emergency services (911) ring back is not disabled by this feature. For CENTREX members, this feature can only be assigned to an individual member if the member has a valid DN.</p>	\$5.00
<p>Selective Call Forwarding (SCF)</p> <p>Selective Call Forwarding is similar to Call Forwarding except that the call is forwarded only if it matches the DN list.</p> <p>Vertical Service Codes:</p> <ul style="list-style-type: none"> - Activation code: *63 - De-activation code: *83 or through the menu <p>Notes: For CENTREX members, this feature can only be assigned to an individual member if the member has a valid DN. When turned on, the subscriber will be prompted for the forward-to DN. SCF takes precedence over other call forwarding features. If the calling party's number doesn't match the list, the system processing any other features associated with the subscriber.</p>	\$5.00
<p>Selective Call Rejection (SCR)</p> <p>Selective Call Rejection enables the subscriber to reject (block) incoming calls based on a list of DNs.</p> <p>Vertical Service Codes:</p> <ul style="list-style-type: none"> - Activation code: *60 - De-activation code: *80 or through the menu <p>Notes: For CENTREX members, this feature can only be assigned to an individual member if the member has a valid DN. SCR takes precedence over other subscriber features. If the calling party's number does not match the list, the system processing any other features associated with the subscriber.</p>	\$5.00
<p>Selective Distinctive Ringing/Call Waiting (SDRCW)</p> <p>The Selective Distinctive Ringing/Call Waiting (SDRCW) feature allows a subscriber to define a list of calling DNs that provide the subscriber with special incoming call treatment. Any incoming calls on this list are indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable (e.g. the incoming call from a number on the list is call waited).</p> <p>Vertical Service Codes:</p> <ul style="list-style-type: none"> - Activation code: *61 - Deactivation code: *81 	\$5.00

OTHER SERVICES & FEATURES	ONE TIME	MONTHLY
<p>SMALL BUSINESS HUNT GROUP (BLHG)</p> <p>Basic Line Hunt Group (BLHG) is a feature that enables a search for an idle line within a group of lines to which an incoming call can be completed. BLHG enables a group of lines to share common terminating features while enabling the lines to have individual originating features. BLHG is a subset of the Multiline Hunt Service business feature defined by Telcordia GR-569 and can be applied to POTS subscribers.</p> <p>This hunt group type supports:</p> <ul style="list-style-type: none"> • Terminal Make Busy • Group Make Busy 	\$25.00	\$5.00
<p>SERIES COMPLETION HUNT GROUP (SCG)</p> <p>The Series Completion Group (SCG) feature supports the creating of defined lists of subscriber DNs using POTS lines that can be included in a serial call completion group. SCG works similar to Busy Line Hunt Group (BLHG). While BLHG requires incoming calls to be directed to the Pilot DN for routing to alternates, SCG supports hunting to other terminals in the group if any SCG DN is dialed. Also, unlike BLHG, a member's features (for example, Call Waiting) are taken into account when the system decides whether the member is idle or busy.</p>	\$25.00	\$0.00
<p>DIRECTORY LISTING (DIRLIST)</p> <p>Additional directory listing is in addition to one provided with each phone line subscribed which is published on yellow pages.</p>	\$5.00	\$4.00
<p>AUTHORIZATION CODES (AUTHCODE)</p> <p>The Authorization Code application is used in calls where the subscriber must enter a PIN to gain access to various call types such as toll calls. This service covers 1 authorization code, and the one time fee is applied for each addition, change or deletion.</p>	\$1.00	\$0.50
<p>TOLL-FREE NUMBERS (TOLLFREE)</p> <p>800, 888, 877, 866 Toll-free service.</p>	\$20.00	\$5.00
<p>CONFERENCE BRIDGING (CONF-01)</p> <p>Conference bridging service can support upto 24 users to call-in. This service is available all the time, and can be setup by an authorized person to setup a conference room by dialing in and using a pass-code. Toll-Free number use is extra and billed based on usage.</p>	\$50.00	\$30.00
<p>SMALL BUSINESS AUTO ATTENDANT (SBAA)</p> <p>SBAA feature provides Auto Attendant feature by greeting a customer provided voice menu to deliver incoming calls to predetermined phone numbers.</p>	\$50.00	\$25.00 + \$4.00/line
<p>VOICE MAIL BOX (VRF-VM1)</p> <p>Voice Mail Box provides a call answering service for those busy or no-answer lines. Messages can be accessed via Internet or can be retrieved by calling in. Box owners can also receive their messages via email as an attachment, and can be notified by cell phone or pager. Up to 50 messages can be stored.</p>	\$10.00	\$7.50
<p>ANNOUNCEMENT SERVICE (AAS)</p> <p>AAS feature provides prerecorded announcement to be played to callers. It can be combined with Night Service feature to play an announcement at preset times, or can be combined with a Virtual Phone Number to play a message all the time.</p>	\$10.00	\$4.00
<p>VIRTUAL PHONE NUMBER SERVICE (VIRTUALNUMBER)</p> <p>Virtual Phone Numbers are setup to provide reservation of a phone number, pre-recorded messages, call-forwarding services, or for voice mail.</p>	\$25.00	\$5.00
<p>VoIP SIP PHONE SERVICE (VOIP-001)</p> <p>Voice Over IP Phone Service provides telephony services by utilizing data connectivity to access telephone networks. Both Soft-Phones (Windows based Software) and Hard-Phones are supported.</p>	\$25.00	\$9.95
<p>PRE-PAID CALLING CARDS (PREPAIDCARD)</p> <p>Pre-Paid calling cards are available in any dollar amount.</p>	NA	NA